

Infor System i Center of Excellence

Do business better.

Companies that run their business applications on the IBM® System i platform know they can rely on their hardware for the simplicity, security, flexibility, and savings it delivers. But they may wonder about the future of their System i enterprise software. That's because not every software provider invests the time and effort in solutions for the System i platform that are required for their customers' long-term success.

Forward-thinking companies expect a different approach.

Leverage experience.

Infor™ delivers. We have many years of collective experience in developing, selling, implementing, and supporting enterprise solutions for the System i and are committed to serving the needs of our 16,000 System i customers—both now and in the future.

As proof of our commitment, we have created the Infor System i Center of Excellence, an offering that provides high-level services for the key areas of your business and simplifies the process of extending your core ERP and financial capabilities with customer relationship management, human capital management, and other strategic solutions. Our goal is to protect your current System i investment, make it easy for you to gain deeper and broader functionality without disrupting your day-today operations, and reduce your total cost of ownership.

The Infor System i Center of Excellence is a logical extension of our "customer-first" product strategy, a comprehensive approach for delivering value to all of our customers based on three key objectives:

- Enrich the value of your current investment in Infor solutions

Get your applications to work together and you'll optimize your business and improve your customer service. Do it all with the Infor10 ION Suite.

- Extend your core applications with business-specific strategic solutions
- Evolve the Infor product line to produce next-generation solutions

We know all our customers expect rich functionality, global deployment strategies, multiple interface capabilities, and an infrastructure that allows them to focus on their customers, while maintaining low total cost of ownership delivered through easy deployment and use, standard tools, and attainable skill sets. Our strategy is geared toward turning those expectations into reality.

Get business specific.

How do we accomplish that vision for our System i customers? It's simple: we balance your present needs with your future needs. We have a plan for the System i solutions you are using today, which includes continued support with fast, responsive answers to all your issues by our global support team; new product enhancements based on our knowledge of industry trends, as well as input from user groups and customer forums; and the ability to extend your solutions in areas critical to your business. We are also investing in the System i solutions that will serve you tomorrow by adopting new technologies that will keep your solutions modern and that incorporate best practices from an architecture perspective, as well

as a business process/industry perspective.

Our strategy is to build solutions for our System i customers by using advanced industry-standard technology, evolving select business processes, adding best practice functionality, and providing incremental upgrade paths. The basis for this strategy is Infor Development Framework for IBM System i, a flexible application architecture that provides easy user customizations and extension capabilities for increased productivity.

To make the transition as smooth as possible, we are converting legacy code to the Infor Development Framework for IBM System i in an evolutionary way so that your old and new System i applications can coexist in harmony.

With Infor Development Framework for IBM System i, you'll have flexible deployment options and be able to communicate seamlessly with external users. You'll gain agility and be able to respond easily to changes in your business environment since the architecture allows IT to make systems adjustments quickly with no barriers to release advancement.

See results now.

At Infor, we believe in solution development that is evolutionary, not revolutionary, so you can:

- Protect and leverage your current IT investment
- Enjoy a lower total cost of ownership
- Benefit from enterprise solutions that will evolve with your business
- Implement new solutions at your own pace

Visit www.infor.com/systemi to learn more.

About Infor.

Infor is a leading provider of business software and services, helping more than 70,000 customers in 164 countries improve operations and drive growth. To learn more about Infor, please visit www.infor.com.

Infor Corporate Headquarters
13560 Morris Road
Suite 4100
Alpharetta, Georgia 30004
USA
Phone: +1(800) 260 2640

INFOR™

www.infor.com